



56 Hampton St, PO Box 228
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yaandina.org

Quality and Clinical Governance Officer - Residential Aged Care

Yaandina Community Services, situated in Roebourne for over 40 years, is the largest provider of community services in the Pilbara. Yaandina has a comprehensive suite of services that include Youth and Family programs, Community and Aged Care services, and Alcohol and Other Drug Services.

Yaandina Community Services is committed to delivering high-quality, culturally safe and person-centred services. Through integrity, respect, teamwork, continuous improvement and innovation, our dedicated staff focus on supporting clients, families and communities to achieve the best possible outcomes.

About the role:

The Quality and Clinical Governance Leader oversees quality, clinical governance, compliance, education, and continuous improvement at Yaandina Residential Aged Care. The role ensures the delivery of safe, high-quality, person-centred, and culturally appropriate care that meets regulatory requirements, accreditation standards, and organisational values.

Working closely with residents, families, staff, and stakeholders, the role promotes continuous improvement through education, auditing, risk management, quality assurance, and clinical leadership. The position supports accreditation readiness, monitors quality outcomes, manages incidents and complaints, and strengthens clinical governance systems to enhance resident wellbeing, workforce capability, and service excellence.

Duties include but not limited to:

- Lead and maintain the Clinical Governance Framework to ensure safe, high-quality, person-centred and culturally safe care.
- Monitor clinical performance, quality indicators, incidents, complaints, and resident outcomes, implementing improvement strategies where required.
- Drive continuous improvement initiatives, risk management activities, and quality assurance programs across the service.
- Coordinate accreditation, compliance, regulatory reviews, and audit readiness in line with the Aged Care Quality Standards and legislative requirements.
- Conduct and oversee clinical, governance, and compliance audits, ensuring corrective actions are implemented and monitored.
- Provide oversight of AN-ACC processes, ensuring accurate clinical documentation, funding integrity, and compliance with funding requirements.
- Develop, deliver, and evaluate education, training, competency, and workforce development programs to strengthen clinical capability.
- Provide leadership, mentoring, and expert advice to managers and clinical teams on quality, governance, compliance, and clinical practice matters.
- Support resident, family, and community engagement, promoting feedback, cultural safety, complaint resolution, and person-centred care.
- Prepare quality and governance reports, contribute to policy development, maintain compliance records, and support Registered Nurse coverage and clinical operations as required.



Residential Aged Care Centre • Support at Home • Commonwealth Home Support Program • Registered NDIS Provider
• Child Sexual Assault Therapeutic Service • Roebourne Youth Centre • Family Support Services • Roebourne Detox Centre
• Sobering Up Centre • AOD Outreach Services • Turner River Rehabilitation Centre • Roebourne Community Connectors



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About you:

- Experience in quality, clinical governance, compliance, and continuous improvement.
- Knowledge of aged care legislation, quality standards, and accreditation requirements.
- Understanding of AN-ACC funding and clinical documentation requirements.
- Experience delivering education, training, and staff development programs.
- Strong leadership, mentoring, and team collaboration skills.
- Ability to provide clinical guidance and RN support when required.
- Excellent communication, stakeholder engagement, and report-writing skills.
- Strong organisational, data analysis, and computer skills.
- Commitment to culturally safe care and working with Aboriginal communities.
- Minimum 2 years' experience in aged care clinical leadership, governance, or quality roles.
- Experience in regional or remote healthcare settings.
- Experience working with Aboriginal and Torres Strait Islander communities.

Requirements of the role:

- Current registration as a Registered Nurse (Division 1) with the Australian Health Practitioner Regulation Agency (AHPRA) – Essential
- Bachelor of Nursing or equivalent recognised qualification – Essential
- Postgraduate qualification in Aged Care, Clinical Governance, Quality Management, Leadership, Management, or a related health discipline – Desirable
- Certificate IV in Training and Assessment (TAE40122 or equivalent) – Desirable
- Qualification or demonstrated experience in Quality Improvement, Risk Management, Clinical Governance, or Accreditation Systems – Desirable
- Valid National Police Clearance
- Valid NDIS Screening
- Valid Drivers License

Hours of work:

This is a full-time position with working hours being Monday to Friday, 08:00 till 16:00.

Salary and benefits:

- \$118,560k p.a as per National Employment Standards (NES)
- Remote allowance
- Superannuation
- Salary packaging options available
- Conferences and training courses available

If you think this position is for you, please select the “Apply Now” option on our website -

<https://yaandina.org.au/about-us/careers/>

Yaandina is committed to providing an environment of diversity and inclusion and is a strong supporter of training and professional development. We are an Equal Employment Opportunity (EEO) employer and are committed to building a workplace culture that values diversity and inclusion. We welcome, actively support and promote the employment of Aboriginal and Torres Strait Islander people, people with disabilities, LGBTQI+, culturally and linguistically diverse (CALD) backgrounds and other diversity groups.



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