

# Annual Report

YAANDINA COMMUNITY SERVICES ANNUAL REPORT FOR 2018





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# Chairmans Report

Another land mark year for Yaandina Community Services. After 42 years of Yaandina Family Centre, the organisation changed its name to better reflect the depth and diversity of its services and to comply with Federal funding requirements. The Organisation is now known as Yaandina Community Services, however, undoubtedly local community members have and always will simply refer to it as Yaandina.

Further progression has been made with the services delivered to the Community. Significantly, after many years in deliberation and planning, the new Community Care building and 'Aged Care' gardens opened for business in April. This new facility houses the Home and Community Care (HACC) service, Community Home Support Program (CHSP) Home care Packages and our new National Disability Insurance Scheme (NDIS) support services.

Of our other services, Turner River and the Roebourne Detox/SUS continues

to grow from strength to strength providing culturally appropriate drug and alcohol rehabilitation services to the North West. Client numbers and length of participation rates are significantly improving, giving clients the best opportunity for a fresh start. The Youth Centre underwent an upgrade where all the children participated in painting some street art that now adorns various walls in and outside the centre. Internally the centre was also painted and freshened and is currently in the process of renewing and replacing a lot of its existing equipment. Family Services continues its successful Monday gatherings and providing assistance to families in need and the Mingga safety patrol has expanded its services, in addition to its normal night patrols, Mingga also assists with police and court travel, elders meetings and event travel whenever it is available.

Yaandina continues to develop its governance practices through a

process of continuous improvement and quality management. To date, Yaandina has successfully completed all legislated operational audits required by its services, including Residential Aged Care, HACC and NDIS. A testimony to the efforts of all staff associated with governance requirements.

Looking forward, Yaandina's focus continues to be on service delivery as a stated objective of its business strategy. We firmly believe that further development of Yaandina will only be determined by the outcomes of its service. A potential major project that Yaandina is looking forward to in 2019/20 is the expansion of the Residential Aged Care facility to enable local people to continue to live in community whilst requiring specific aged care in an aged care home. This project is subject to funding and hopefully we will have an update in the new year.

Finally I would like to thank all the staff of Yaandina for their continued effort and dedication and look forward to another successful year.

**Garry Bailey** 



Yaandina Community Services JP. Chairman



# **CEO Annual Report**

It has been just over two years now since I joined Yaandina and its fair to say that in that time there have been many changes and some significant milestones. These include extensions to major services, such as Turner River, obtaining Prime Minister & Cabinet funding for the Roebourne Youth Centre and the Mental Health Commission funding for two AOD detox beds in Roebourne. In addition to becoming a registered NDIS (National Disability Insurance Scheme) provider.

Significant projects have been undertaken and successfully completed, such as the new Community Care building, Aged Care gardens, Yaandina Administration offices, Turner River nursery, basketball courts and arts rooms. Each of these projects further enhance the service experience for our clients. This was no more evident than the Community Care open day when community, aged care residents and clients of the new community care facility all came together to share stories, sing and cook roo on the fire.

Above all that though, the most significant contribution to Yaandina and the Community is the overwhelming efforts and dedication of the Yaandina staff. I have witnessed over the last two years considerable loyalty and dedication to the clients

we serve. It appears to me, at least, that many of you take matters of caring and support to heart and clearly have an investment in those you look after and treat. I commend you all for that as it adds significant credence to the Yaandina strategy of being known for the quality of service we provide above all else.

I would love to acknowledge specific names in this article, however there are too many to mention. Needless to say, I am proud of all of you for the difference you continue to make in people's lives.

Looking forward to the next 12 months, further challenges will be met head on, as we work in an everchanging landscape from legislative and governance compliance to the changing needs of the Community. Yaandina will remain adaptable, with

the willingness to evolve and collaborate in the best interests of the service at all times.

Specifically, this year is likely to see the Alcohol & Other Drug service become an accredited Culturally Secure Practice organisation through WANADA & the Institute for Healthy Communities Australia (IHCA) with the Turner River Rehabilitation Centre also becoming accredited with Australasian Therapeutic Communities Association (ATCA). On the project side, we hope to be able to announce an extension to the Residential Aged Care Centre in coming months in addition to providing a new home for the Detox / Sobering Up Centre service.

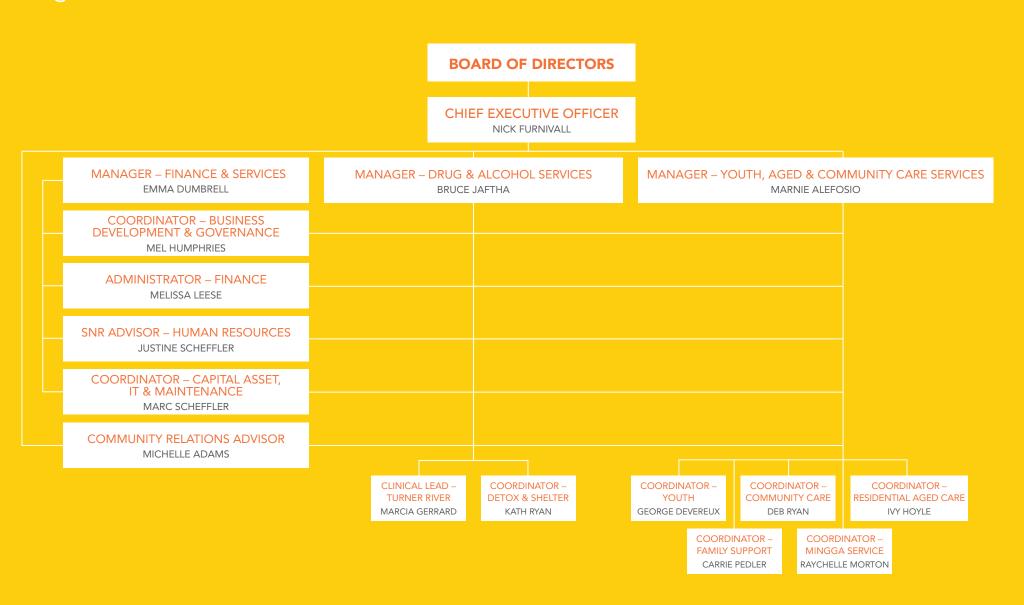
I would like to finish by acknowledging and thanking our

many state and federal funders for their continued support and once again by thanking all employees for their amazing contribution, long may it continue.

Nick Furnivall

Yaandina Community Services Chief Executive Officer

# Organisational Structure



#### **Board of Directors**

# **CR GARRY BAILEY**CHAIRMAN

Garry has been a City of Karratha Councillor for the past 12 years, Post Master and Justice of the Peace. He is a well-known resident of Roebourne and has lived here for over 30 years.

#### **JASON MASTERS**

Jason is a Kuruma man and was born and raised in the Pilbara. Jason is a successful business owner & holds a Bachelor of Applied Science in Indigenous Community Development.

# RUTH ELLIS DEPUTY CHAIR

Ruth has lived in Roebourne for over 50 years, she has worked and volunteered in many roles in the community and has been an active member in several committees.

# NICK FURNIVALL CHIEF EXECUTIVE OFFICER

Nick has over 30 years' experience in Senior Management in both the Mining and Oil and Gas sectors. Nick's experiences are predominantly in the areas of Human Resource Management, Commercial, Business Improvement and Strategy. Nick has completed the Australian Institute of company Directors training and NFP Financial Management Governance training.

# CR FIONA WHITE-HARTIG

Fiona is a former Councillor for the City of Karratha. Prior to working in the community sector Fiona worked in the political arena in Canberra. Fiona has a passion for community services and works hard to support the local community.

# EMMA DUMBRELL COMPANY SECRETARY

Emma has held the role of Company Secretary since January 2016. Emma is an experienced practice manager with years of experience in bookkeeping, staff supervision and business development.

#### **ROSS HUMPHRIES**

Ross currently works as Specialist in the Community Engagement division of Rio Tinto. He is of Nyoongar heritage and has years of experience within the resources, local government and education sectors.

#### **BRONWYN LEON**

Bronwyn is an Aboriginal woman from the Gumbaynggirri Nation. She has over 33 years extensive experience working in both Aboriginal Affairs and the heath sector. Bronwyn's specialities include Community development, Community Engagement, Policy & Strategic Development, business planning, working in Aboriginal communities and across Non –government & government sectors.

# Workforce Capacity Building

Yaandina Community Services provides community services in the Pilbara and is heavily dependent upon the local community to fill a diverse range of positions. There are particular challenges in recruiting, employing and retaining appropriately qualified and experienced staff, some that relate to the transient nature of workers in the Pilbara and others that concern education challenges, and limited life opportunities for potential staff to gain confidence and experience at work.

The particular circumstances of the Pilbara necessitate that Yaandina remains pragmatic and resourceful. As a result, Yaandina recognises that the best opportunity for success in this environment is to develop its own, through a commitment to learning and development that provides meaningful and sustainable opportunities for local people to forge a career in community services

Yaandina aims to promote, facilitate and support the development of all staff and board members so that they have the appropriate knowledge, skills and values to provide quality service across all programs and to enhance the opportunity for career advancement with Yaandina. We are proud to report that Yaandina has a staff retention rate of 97% for the 2017/18 financial year, therefore

proving that our objectives with local recruitment and growing our own is successful and in turn flows down to the service delivery by having trusted and known people in the community.

Yaandina has facilitated 22 staff members enrolling and starting certificate III or higher in their chosen field within the community services sector. To compliment this we have collaborated with North regional TAFE to deliver nursing essentials, manual handling and infection control training. We have provided customised training on dealing with aggressive and agitated people and facilitated Alzheimer and dementia training to the community. All learning opportunities were identified through a process of performance reviews and training matrices' with the outcome being both beneficial

and appropriate to staff's roles within Yaandina.

Yaandina focuses heavily on aboriginal employment for some of the reasons mentioned earlier. Yaandina's target for aboriginal employment is 50%. This will be achieved gradually by creating opportunities through traineeship programs, providing young people the opportunity to forge a career in the community services sector and the continued emphasis on learning and development.



# Continuous Improvement and Sustainability

Yaandina has quality systems and auditing protocols in place to ensure we are continuously improving systems and processes to monitor and meet the accountability requirements of funding providers, ASIC & the ACNC.

In many of our services there is a requirement to be reviewed with a quality review process undertaken to comply with Accreditation and standards. We currently operate 5 separate services which require us to deliver our programs following relevant standards and guidelines. These can be reviewed by the accrediting body or Agency at any stage to ensure compliance is in order. Yaandina are proud to have all 5 services obtain and maintain accreditation and are looking towards another successful year in accrediting further services including youth and AOD field.

Accredited services include:

- Residential Aged Care, Compliant and accredited against The Aged Care quality Standards
- Commonwealth Home Support Program, compliant and met all standards against the Home Care common standards.
- Home and Community Care, compliant and all standards met against the Home care common standards.
- Home Care Packages, compliant and all standards met against Home Care common standards.
- WA National disability Insurance scheme services, compliant and met all standards against the National standards for disability service.

We strive to continually improve our services through seeking feedback from all stakeholders including clients, their families and advocates, staff and the community. We conduct ongoing quality reviews of our policies, procedures and processes to ensure they meet the requirements of the clients and our organisation and ensure our practice is reflective.

Yaandina aspires to become a risk intelligent organisation. Risk management comprises the activities and actions taken to ensure that an organisation is conscious of the risks it faces, makes informed decisions in managing these risks, and identifies and harnesses potential opportunities.

Risk management needs to recognise the contribution that people and culture have on achieving Yaandina's objectives. Risk management needs to recognise the capabilities, perceptions and intentions of external and internal people that can facilitate or hinder achievement of YCS's objectives. It is an integral part of good management practice and an essential element within Yaandina.

Yaandina are cognisant of the need to minimise costs whilst continuing to deliver the best possible outcome for money spent. Being Pilbara based we face significant challenges in respect to employment, the tyranny of distance & housing that metro service providers do not face. When developing budgets for our services Yaandina seeks to ensure that the money goes to program delivery and to provide this Yaandina operates with limited overheads including management and administrative costs to ensure the majority of funds reach grass roots level and secure service delivery.

# Community Engagement and Sector Development

Yaandina Community Services engages with the community in which it operates and reflects this in service planning and development.

The Board and service management are actively involved with other relevant organisations and in community planning processes. This includes consulting with funding bodies and other stakeholders being consulted in regard to the scope of support and identified community needs.

Service field trips are taken to other providers delivering similar services in the Pilbara and surrounding regions to assist with optimising the service delivery of current services and to enable Yaandina to analyse and potentially address where gaps may be evident. This also gives the ability to advocate for the services people need to build a strong community services sector in the Pilbara. We seek collaborative opportunities and partnerships to deliver a better and more substantive service.

Yaandina review and plan our services according to community needs and

with input from staff, clients and other stakeholders. Yaandina actively encourages their staff to have direct meeting and contact with community leaders and regularly attend Elders Yarns and community meetings.

More recently, Yaandina, with the help of WAPHA and the Dept. of Communities, engaged an Aboriginal liaison & Advocacy Officer for the Turner River Rehabilitation Centre and a community Relations Advisor to service Roebourne, in particular the night safety patrols.

Len is our Aboriginal Liaison & Advocacy Officer that works under our Drug and Alcohol services. Len enjoys everything about her role as ALAO, from building a positive network group with other AOD's Services and the opportunity to collaborate with external services within the Pilbara including outreach to the Aboriginal Communities.

Len comes from an Indigenous community and has seen how the alcohol and other drug related problems can affect youth and mature adults in the community and the damage it can do to physical and mental health. She describes that seeing this has made her passionate about her work in this sector. "I would like to gain a better understanding of the factors around the misuse of alcohol and other drugs, I am at the stage in my life where I believe in closing the gap and sharing my knowledge and skills and learning new skills in the Drug and Alcohol area.

As an ALAO the impact I hope to achieve with the clients while on their journey is to see a positive outcome for each individual that follow their goals in the recovery process".









## Drug & Alcohol Services

This year has been one of exciting development and progress in the drug & alcohol services area within Yaandina. All of these changes have been the result of continuous improvements to facilitate the success of the clients journey to recovery.

# Sobering Up Shelter & Detox Centre

In this past year services have improved greatly with clients, community and other agencies. There has been an increase in referrals for the Detox Centre and also with Aboriginal clients attending the sobering Up Shelter. There is also lots of interaction between the centre and different agencies that provide services to the Roebourne/Karratha areas. By attending the bi monthly Elders meetings in Roebourne, we are able to give advice on what services we have available and also to hear feedback from the community about our service. The meetings have provided a lot of very positive feedback from agencies and community members attending.

Clients of the Sobering up Shelter have been witness to changes regarding the hours of operation. Normal operating hours of the Sobering Up Shelter for service provision to clients were 4:00pm till 8:00am. The hours of operation have been varied to suit the local need and is justifiable to ensure more effective service delivery. The clients are now given the opportunity to stay on after 8am to have a good rest and are invited to yarn with the support staff. Facilitating this change has had a beneficial impact with clients staying for a few extra hours before they return to the community. The whole idea behind having clients stay longer provides themthe opportunity to talk about their issues with alcohol and drugs and it gives them an opening to apply for detox or residential rehabilitation if they would like.

The other big change that has happened at Detox is allowing clients family to be involved in their period at Detox. Family members that are supporting the client are now allowed to visit whilst they are at Detox. They get involved with their care if needed and help the client to make some decisions. The clients that have had their family visit whilst at Detox have felt very empowered by the time they leave and ready to move on to rehab whether it be Turner River or elsewhere. It is important that we continue to allow family to be involved as this makes a big impact on their recovery.

We have a very dedicated team working at the Detox/Sobering Up shelter who have made a big impact on how the centre is running. We have employed more local Aboriginal people and it has made a very big difference to the outcomes of our services. We are proud to say that Kath Ryan, our Drug & Alcohol Specialist completed her Certificate IV in Alcohol & Other drugs & was presented with her certificate by the WA Mental

Health Commissioner Mr Timothy Marney. This training was facilitated by the Mental Health Commission's Strong Spirit Strong Mind Aboriginal Programs. It is hoped that more of our Aboriginal staff can attend training at the Mental Health Commission in Perth to pursue qualifications in the AOD field. Applications have now gone in for the Certificate III Strong Spirit Strong Mind Program for a further 3 staff members.

Kath has worked in the Drug and Alcohol sector for some time and the biggest satisfaction she has working in this area is helping people and seeing positive results. Kath explains that even though working in the environment can sometimes be very challenging, knowing that you have helped someone change their lives is the biggest reward.

She is very passionate about her role and chose this area of work because

of the impact Drug and Alcohol has had on her people and how it can destroy a very strong culture. Kath comes from a time when there was no alcohol and drugs amongst her people and it was a very happy life. Sadly drugs and alcohol has led to many illnesses for her people and Kath believes by working in this area she can help to influence her people to make better choices in their lives and live a healthier lifestyle.

#### **Turner River Centre**

This year Turner River expanded on its diversionary program by successfully completing their garden project. Five garden beds containing vegetable, fruit and a variety of other plants & trees have been established, aimed primarily at subsistence cultivation for Turner River Centre consumption. This project may be expanded to include the sale of surplus produce at local markets via partnerships with our existing clients.

Partnerships have been consolidated with external bodies interested in contributing to 'Quality of Life' and life skill acquisition of our clients. These include:

- North Regional TAFE providing certificated literacy & numeracy classes on a weekly basis for all clients.
- Nutritionists from the local health campus who are partners with Curtin University to provide student placements that run a weekly programme with our clients on healthy eating, food preparation and budgeting. The introduction and continuation of specific lifeskills acquisition and Quality of Life interventions has been met with enthusiasm by our clients

This year we have started increasing opportunities for client family participation by hosting numerous cultural and other events at the facility. This could be a protective factor for some and could also assist in pre-emptive programme

termination by the client, as family members get to see firsthand the therapeutic setting and also engage with staff regarding the progress of their family member in treatment. We have witnessed an improving trend in participation and retention of clients due to direct family involvement.

Workforce Capacity and growth has been a strong focus for Yaandina's drug and Alcohol services this year and with the ongoing support from WA Primary Health Alliance (WAPHA). Our capacity building funding through WAPHA has allowed many of our staff to undertake appropriate training and development opportunities, enabling local staff to receive the qualifications and experience necessary to deliver appropriate interventions for clients. We have had a remarkable increase in staff retention rates for this service area due to ongoing career advancement & training opportunities. We empower staff to make a difference not only to the lives of the clients they are assisting but

to themselves. Treating their job as a chance to improve on themselves and grow their career has a positive impact on the clients and culture of the service.

We continue to target, identify and appoint capable aboriginal staff who are able to provide competent and safe cultural practices and guidance for clients and staff alike.

Our daily and weekly routines, therapeutic interventions and activities include cultural awareness & sensitivity, and enables us to utilise indigenous practices involving country, working with family, trauma awareness, healing, cultural health, and indigenous enterprises.

# Youth & Family Services

It has been an extremely busy year in our Youth and Family services space with it always being a hive of activity with a variety of programs & events happening throughout all spaces at varying times. All services provide wrap around support and work together to ensure every family, youth & individual receives the right level of assistance required.

#### Roebourne Youth Services

With around 200 participants and over 8500 attendances in our recreational and diversional programs and activities at the youth Centre the Roebourne youth team has had a very busy year. We continue to grow our core group of children and young people largely due to the relationships being fostered by our team with our attendees and their families. We continue to collaborate closely with PCYC Roebourne, Community and language groups, Roebourne District High School, Youth crime intervention officers, local police, Sport and Recreation and other various government departments.

Some highlights from this year were our trip to the Burrup peninsular where Kuruma Marthudunera Aboriginal Corporation and the Murujuga Rangers hosted us. They engaged the children and young people in a welcome to country and presentation that culminated with a trip to see the rock art and a bbq at Hearson's Cove. We also went on an excursion to Miaree pool where the children and young people were engaged by a local facilitator in learning how to stand up paddleboard. Many of our children and young people rated this as the best excursion/activity of the year and much fun was had by young and old.

Sessions were held throughout the year for our Roebourne bike rescue program. Utilizing donation bikes from the Karratha police, children and young people were engaged in repairing bikes for themselves and other community members with a message of road safety awareness weaved through the sessions.

In the 2017/18 summer basketball season, 4 teams were fielded, 2 senior and 2 junior. With over 40 participants

throughout the season, this was a very successful program. 3 of our four teams made it to finals and our U16 girls lost the grand final by 4 points in overtime in an absolute cliff hanger.

#### Youth Centre Mural Project – Drew STRAKER

Last October Drew Straker, a street artist from Perth, responded to our expression of interest regarding a mural project to be done in collaboration with the children and young people from the community at our youth centre. From the moment he walked in to the moment he left. the children were very curious to discover his talents. They trained for a couple days in technique on different mediums and were able to apply their new found skills in a very short space of time. From the elders and young people's ideas, Drew was able to create a scene of the Pilbara landscape based on dreamtime story telling

from elders to children. Participants took over much of the painting, under Drew's guidance and had a lot of fun during the entire process.

We continue to focus on providing creative and physical outlets for all of our children and young people in the community. With more staff stability, we have been able to focus our attention more on individuals and smaller specialised sessions tailored to specific age groups. Quality one on one time will be one of our main focuses leading in to the new year. This approach will yield higher levels of support and foster continuing relationship growth with all our participants and their families but most importantly our most disengaged and at risk children and young people.

#### Karratha Youth Services

Morgan is the coordinator at Karratha Youth and has seen some rapid growth in Karratha of youth requiring our services. He finds it refreshing being a part of Karratha's young people's life journey and enjoys seeing a positive change in young people's attitudes & behaviors.

Young people using the Yaandina KYS has more than doubled in the last couple of months including similar numbers in case management referrals. This has attributed to an attitude shift notably with the 15 – 18 year olds mindsets, thinking of their future and making small goals that ultimately will lead to the big objective of independence and financial freedom.

Getting young people enrolled in training opportunities and seeing young people having a go and not giving up has been the most rewarding part of what we do at KYS.

Obviously not every road leads to success but helping guide the journey

We asked some of our children and young people why they came to the Youth Centre and what they liked about it. Here is a few of their responses unedited:

#### Male 7 yrs old

"Watching movies and eating cookies. Hanging out with you guys (youth team) playing and drawing".

#### Female 8 yrs old

"Cause you can have fun here".

#### Female 11 yrs old

"Cause you can go on the computer and watch movies and music. Eating dinner every night and fruit".

#### **Some common responses**

"you let us play"

"you give us food"

"we can go next door to play" (Therapy room),

"you take us to the courts to play basketball",

"we can listen to music".

of the young people has led to above average success and meant happier families/communities.

#### **Family Support**

Family Support continue to run a range of community programs.

These are aimed to support educate and reduce isolation in the Roebourne community and remain increasingly popular.

The Family Support team offer a variety of services such as; referrals, advocacy services, emergency relief, low level case management and assistance with tasks that may seem overwhelming. The service aims to empower our clients to support their families, lead a healthy lifestyle and reach personal goals.

Family support run as a service that ensures it is engaged with the families, community and its evolving needs. In order to continue to address the needs of the community they do this through regular consultation with the attendees and clients of the programs.

It is a popular service that clients are at the heart of and when asked about the impact that the service has on their lives and their favourite aspects of the service it was very evident in the responses what a difference it is making to them.

The ladies at Family Support have been helping me for 5 years. Family Games morning is very relaxing and is a safe place for my family and I to come and unwind from the stress at home. The cooking classes have taught me how to cook a healthy feed for my family on a budget".

Belinda Munda, July 2018

#### **Exploring Together**

This year ET in Roebourne has been a challenge and we faced many obstacles. Due to these obstacles it was apparent that adapting the program to suit families involved would be more beneficial. We realised that it is important to have flexibility and understanding of the community needs. For these reasons the team came up with some innovative ways of engaging families and delivering a customised suitable program which has proved to be successful.

It was the first year we have delivered ET in Karratha and families have shown great interest with participation and attendance admirable with parents and young people wanting to make a difference for their families.

We received great feedback from one particular parent saying "my son was always anxious and did not like going to school but now he is more relaxed and happy to attend school. I believe this is mainly due to the program. Also for myself it is good to know that I am not alone and the only mum facing similar issues".

#### Child & Family Counselling service

Trust is a major hurdle when engaging with the local community however many local women, children and some men are becoming familiar with the counselling service and the counsellor and often approach with enquires, asking for advice and assistance.

There has been a positive trend for local couples to approach the Counsellor and participate in couples sessions informally, which has been much appreciated by them.

The children are very keen and look forward to entering the therapy room to have fun, engage in role playing & art activities and immerse themselves in the room with the resources provided. Rules are in place, similar to the Youth Centre which enables easy transition through services & programs and enhances the wrap around services we offer in the Roebourne Youth Centre.

Activities in room are all based on protective behaviours, self-esteem, health, positive relationships, emotional management, and role modelling respectful behaviours.

The space is inclusive of all children who wish to enter the room. Sessions include: protective messages identified and children actually verbalising what they would do if this happened to them, anger and emotions through feelings cards; smoking education sessions, bullying workshops, out on country excursions, cooking afternoons, hair & beauty afternoon sessions.



#### "

Family Support have helped me with food vouchers in times of need. When having issues I come talk to the ladies and they are always confidential and trusting. It's nice to go to their programs with other mums and my son. I often take nieces and nephews along too. We like to do things together at mums and bubs.

The staff at Yaandina are very caring and always ask if my son and family are ok and if we need anything.

On off pay weeks if I win a hamper from family Games it really helps feed my family and provides cleaning or women's stuff".

Virginia Dale, July 2018



Yaandina has helped me through so many tough times over the last few years with my family legal matters. During these challenging times, Family Support has supported me with food vouchers, winter hampers, medical appointments.

The door is always open and the staff are always there to listen and have a yarn. One of my favorite programs I come to is Family Games, It keeps me happy, gets me out of the house and is a good place to be with family mob".

Linda Norman, July 2018

Yandi means cradle and Yaandina are always helpful and caring to the women and children in the Roebourne community. They always help with food vouchers and toys or learning materials for me to take out to the Ngurrawaana Community, this helps the little 0-5year olds.

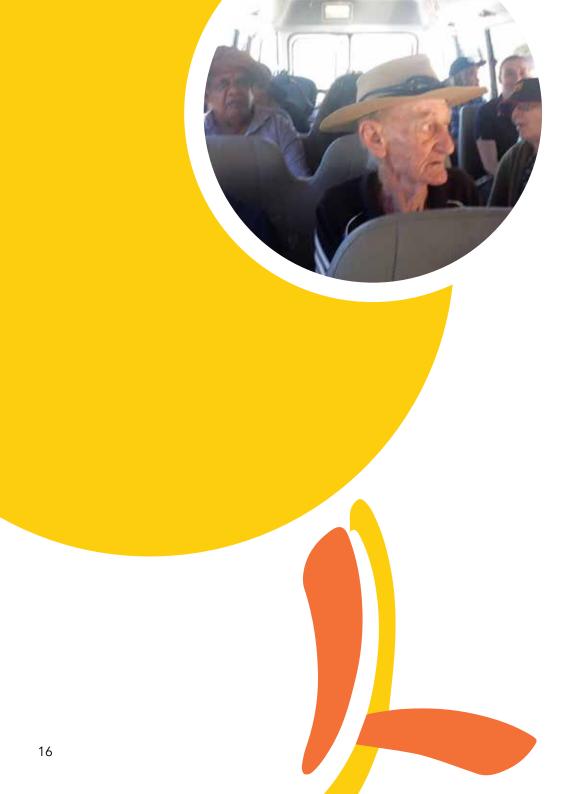
The staff are friendly and are strong influences on the women in this community. Yaandina is a safe place for our women and children, some of the programming has helped me with selfesteem and builds strong relationships in the community.

Yaandina provide guest speakers to speak on health topics that are important to us, we are also given information on where we can get help with any of these issues. One of the programs is beauty days and it brings women together. I have taken away being proud of myself and now taking care of my diet, skin and wellbeing.

Throughout the last few years I have been able to come and use facilities and make phone calls for important matters".

"Strong women build strong children, then the future is stronger".

Wendy Hubert, July 2018



# Residential Aged Care

The past year has been very exciting and busy in the Aged Care Centre, community engagement; professional development; staff recruitment and retention have been the major focus.

Community engagement has been the centre of service delivery at Yaandina this past year. We gave the residents the opportunity to choose activities and as a result the activities program was designed. The program gets updated monthly ensuring that any suggested activities from care recipients are included in the monthly program. The activities program now includes weekly outings to different locations.

One of the best community engagement achievements for our care recipients for this year has been the signing of a memorandum of understanding between Mawarnkarra and Yaandina Aged Care Centre which established expectations and approaches to delivering medical care to the residents. The MOU's emphasis is a collaborative approach to medical care of all care recipients at Yaandina Aged Care centre ensuring continuity of care at all times.

Another area of achievement has been the re-establishment of better relationships with Roebourne Hospital which is a point of referral for Yaandina. Staff from the hospital and Yaandina are able to attend training from each other, and also share relevant information and resources. Yaandina also maintains good relationship with Karlarra House and EPIC and other aged care services within the Pilbara.

We have been fortunate enough to share in the excitement of the opening of the new Community care centre. Part of the centre incorporated a community garden area where residents have been enjoying morning tea, lunches and yarning whenever an opportunity presents. With the beautiful open view out to Ngarluma country, the sweeping pathways and rest areas the garden has provided a lovely idyllic place for family and guests of our residents to visit.

#### **Care Recipient Experience**

The model of care at Yaandina Aged Care is Customer Focused Care, the care recipient is the centre of everything we do. Care recipients are always asked whether they would like to attend an outing or an activity in emphasis of our care model of Care Recipient Focus / decision making and choices. For example care recipients were asked if they would like a dog to visit them. Kaiser, the dog was a hit with the residents when he visited.

Care recipients are always encouraged to give feedback about their experiences at Yaandina Aged Care Centre. Our residents are very forthcoming in sharing their thoughts about their home with comments such as they are happy, they feel respected and they feel at home.

One of the newest residents to our centre initially visited whilst on respite care but decided to change to permanent placement because she felt, "the staff are lovely, the place is beautiful and the food is marvellous". Ultimately the Aged Care centre is the residents home so ensuring they are well cared for and comfortable is our main priority.

#### Staffing

Staff retention is one of the strengths of Yaandina Community Services. A few staff members were interviewed to give insight into their working environment at Yaandina and reasons for their staying on at Yaandina.

The Clinical Lead Known as "RJ" has been at Yaandina for 3 years and enjoys working at Yaandina Aged Care Centre because the conditions of employment are fantastic and that the team members are committed to their different roles. When asked what he enjoys the most about his time at Yaandina he spoke proudly about "making a difference in my care recipients' life, ensuring their comfort and seeing a content face makes me eager to come back to work every day.

Gail is our Activities Coordinator and has worked with Yaandina for one

year. She proudly expressed, "Being of Aboriginal background, I like the connection and feeling of belonging that I experience when I am here. I enjoy working with my elders making them happy and seeing them smiling gives me the job satisfaction that I have never had before"

Staff have decided to engage in fundraising to aide in the delivery of care recipients' additional activities. One of these fundraising activities involved the staff participating in a Crazy Hair Day. The residents enjoyed the day and there was lots of laughter and smiles all around with the residents receiving morning tea served by staff who had crazy hair styles.



## Community Care Services

What a busy and successful year it has been for the staff in Community Care services. Community Care services now provides for clients that are eligible for support under Home & Community Care (HACC), Commonwealth Home support programs (CHSP), Home care packages and National Disability Insurance scheme packages.

Some of these services are similar to what we were already delivering and have changed over from state funding to federal funding. The main change being for clients going from WA HACC to National CHSP. Whilst the change has happened, it has purely been of an administrative nature so no disruption to services has occurred and clients have transitioned seamlessly.

The addition of the NDIS service to our suite of programs enables us to provide support to people with disabilities & has offered us the opportunity to expand our knowledge. We thoroughly enjoyed learning key word signing which we are able to utilise not only with our clients with disabilities but have found it to be useful with clients that have language barriers. On top of this, training in wheelchair hoists and dementia has equipped us with

the knowledge and qualifications to ensure our service is meeting the needs of the clients we cater for.

The highlight of our year was the opening of our new centre. This occurred in April and was a great success with clients and stakeholders alike. The clients have settled right in and love the new centre with the gardens and views out to country. The conversations it has generated amongst staff, clients and visitors about time out on country has been a delight to listen to and has proved to be valuable knowledge to recipients. This was the exact concept we had when we initially envisioned the community gardens attached to the new centre and we are excited to see this come to fruition. We now have the opportunity to invite visitors and Community days have been held to welcome all Family and Community members to the new centre, this has

been highlighted with the cooking of kangaroo tails and kangaroo stew with damper around the fire pit.

YACC Residents are utilising the gardens for morning teas and also have their lunches overlooking the gardens. They thoroughly enjoy having that extra space added to their home and the benefits of being involved in the gardens and able to sit and look out over country.

Part of the implementation of the gardens was the construction of some bush tucker planter boxes that were kindly donated from Pindan. We were fortunate to have conservation volunteers WA come and initially set this up for us and engage some of our residents, staff and youth to get involved. This will be an ongoing garden project that clients and residents will be able to utilise whilst providing the kitchen with some wonderful herbs and bush remedies

that we can learn and take advantage of. This is another example of an opportunity for our elders to pass on their knowledge.

The staff involved with the community care services have a sometimes strenuous but very rewarding job, when asked what they enjoy about their role some of the responses included

- caring for the old people who can't do things for themselves,
- Listening to the old peoples stories of when they were young
- Satisfaction at the end of the day knowing you have helped someone.
- It makes you feel good in yourself to help others.

Deb Ryan (Community Care Co-ordinator) has worked for Yaandina for 3 years and has been caring for the elderly and people with disabilities for 22 years, 18 of those years have been in the Pilbara. She thoroughly enjoys working with the local Elders and has learnt some of their culture and beliefs, heard some amazing life experiences and has been with them through good times and bad which has a significant impact on her.

Deb believes it is a greatly rewarding job as she goes home at the end of the day knowing she has helped someone and made a difference in their life.





# Financials





# Yaandina Community Services Limited ABN 40 284 552 805

**Annual Report - 30 June 2018** 

# Yaandina Community Services Limited

**Audited Financial Statements** 

For the Year Ended 30 June 2018

#### Yaandina Community Services Limited Directors' Report 30 June 2018

The directors present their report, together with the financial statements, on the company for the year ended 30 June 2018.

#### **Directors**

The following persons were directors of the company during the whole of the financial year and up to the date of this report, unless otherwise stated:

Garry Bailey Ruth Ellis Fiona White-Hartig Ross Humphries Jason Masters

#### Objectives

Yaandina is a community services organization founded 43 years ago to provide support services to under privileged and impoverished families in the Pilbara, Yaandina's short term objective for 2017/18 was to stabilize its current services and further develop them into 'Best Practice'. In addition, steps were taken to improve its management framework through a review of management practices, policies, procedures and systems.

The long-term objective is to ensure Yaandina is ready and available to deliver the needs of the community when and where required. Yaandina's ultimate objective is to be known and recognized by the service it delivers and the positive impact those services have on the community.

#### Strategy for achieving the objectives

Yaandina will continue to update and renew its systems, policies and procedures to ensure compliance with all necessary acts and legislation that impacts upon its services.

Yaandina, through its HR management practices will ensure that at all times it employs competent, skilled and culturally sensitive personnel and ensure they are upskilled to meet the demands of their position.

Yaandina will continue to network and maintain close relationships with its various Federal, State and local government funders and will continue to seek support from other sources such as major business. In addition, Yaandina will seek to be represented on any relevant community and or government committees dealing with the delivery of community services.

#### Principal activities

Yaandina's principle activities are in Aged and Community Care services, Drug and Alcohol services and Youth and Family services.

Funding is critical to the ongoing provision of these services, consequently, The CEO and respective Service Managers maintain very close relationships with the relevant funders and ensure that Yaandina is recognized by its performance and compliance to regulatory requirements as a provider of choice

#### **Performance Measures**

Yaandina's performance is measured in a number of ways, but principally its main indicator is its service delivery. This is measured by outcomes and community feedback,

Internally, financial management, human resources, safety and legislative compliance are measured and reported upon at each board meeting.

#### Information on directors

Name: Garry Bailey
Title: Chairman

Experience and expertise: Garry is a City of Karratha Councillor, Post Master and Justice of the Peace. He has

extensive experience in local government, local business and corporate relations. Garry has lived in Roebourne for over 30 years and has vast local knowledge and understands the unique issues and challenges the community are faced with. He and his wife Jenny have raised their 3 sons here while managing and operating the

Roebourne Post Office.

Name: Ruth Ellis
Title: Deputy Chair

Experience and expertise: Ruth has lived in Roebourne for over 50 years, married and raised her family here.

She has worked in many roles in the community including the Sobering-up Shelter and is now the manager of the Roebourne Visitor Tourist Centre. Ruth is also actively involved in the Pilbara Aboriginal Church, St Johns

Ambulance Committee, the Wickham Community Association and the Roebourne

Advisory Committee.

Name: Fiona White-Hartig
Title: Non-Executive Director

Qualifications: AICD

Experience and expertise: Fiona worked in the political arena in Canberra before working in the community sector

for many years. Fiona has a boundless interest in community service and works hard to support her local community through the Wickham Community Association and the

Roebourne Advisory Committee.

Name: Ross Humphries
Title: Non-Executive Director

Experience and expertise: Ross currently works as Specialist in the Community Engagement division of Rio Tinto.

He is of Nyoongar heritage and has years of experience within the resources, local

government and education sectors.

Name: Jason Masters

Title: Non-Executive Director

Experience and expertise: Jason is a Kuruma man and was born and raised in the Pilbara. Jason is a

successful business owner & holds a Bachelor of Applied Science in Indigenous

Community Development.

#### Company secretary

Emma Dumbrell has held the role of Company Secretary since January 2016. Emma is an experienced practice manager with years of experience in bookkeeping, staff supervision and business development who brings a broad cross-section of skills to Yaandina.

#### Meetings of directors

The number of meetings of the company's Board of Directors ('the Board') held during the year ended 30 June 2018, and the number of meetings attended by each director were:

Full Board	
Attended	Held
4	5
5	5
5	5
4	5
2	5
	Attended  4 5 5 4

Held: represents the number of meetings held during the time the committee member was a member of the relevant committee.

#### Contributions on winding up

The company is a public company limited by guarantee. The liability of each member is limited. Each member guarantees to contribute up to a maximum of one dollar to the assets of the company if it is wound up while the member is a member, or within one year afterwards, and at the time of winding up the debts and liabilities of the company exceed its assets. The liability of each member is limited to making such contributions and no more.

The total amount that members of the company are liable to contribute if the company is wound up is \$5, based on 5 current ordinary members.

#### Auditor's independence declaration

The auditor's independence declaration as required under section 307C of the *Corporations Act 2001* is included on page 4 in the annual report and forms part of this report for the year ended 30 June 2018.

This report is made in accordance with a resolution of directors, pursuant to section 298(2)(a) of the Corporations Act 2001.

On behalf of the directors

Garry Bailey Non-executive Chairman

30 August 2018 PERTH Bentleys®
THINKING AHEAD

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Auditor's Independence Declaration under Section 307C of the Corporations Act 2001

As lead audit partner for the audit of the financial statements of Yaandina Community Services Limited for the financial year ended 30 June 2018, I declare that to the best of my knowledge and belief, there have been no contraventions of:

- the auditor independence requirements of the Corporations Act 2001 and the

  Australian Charities and Not-for-profits Commission Act 2012 in relation to the audit;
  and
- any applicable code of professional conduct in relation to the audit.

Yours faithfully

To The Board of Directors

**BENTLEYS** 

Chartered Accountants

CHRIS NICOLOFF CA

Partner

Dated at Perth this 30th day of August 2018

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#### General information

The financial statements cover Yaandina Community Services Limited as an individual entity. The financial statements are presented in Australian dollars, which is Yaandina Community Services Limited's functional and presentation currency.

Yaandina Community Services Limited is a not-for-profit unlisted public company limited by guarantee.

The financial statements were authorised for issue, in accordance with a resolution of directors, on 30 August 2018. The directors have the power to amend and reissue the financial statements.

#### Yaandina Community Services Limited Statement of profit or loss and other comprehensive income For the year ended 30 June 2018

	Note	2018 \$	2017 \$
Revenue	3	10,941,047	8,849,378
Expenses Other operating expenses Employee benefits expense	4 4	(3,894,044) (5,722,080) (9,616,124)	(4,508,947) (5,092,500) (9,601,447)
Surplus /(Deficit) for the year		1,324,923	(752,069)

YAANDINA COMMUNITY SERVICES ANNUAL REPORT | 2018

#### Yaandina Community Services Limited Statement of changes in equity For the year ended 30 June 2018

7.0 41.00 44.00							
Assets	Note	2018 \$	2017 \$		Capital Replacement Reserve \$	Retained Earnings \$	Total equity \$
Current assets				Balance at 1 July 2016	84,320	28,948,744	29,033,064
Cash and cash equivalents	5	1,348,042	2,158,975	•			
Trade and other receivables	6 _	21,603	83,770	Net (deficit) for the year	-	(752,069)	(752,069)
Total current assets	_	1,369,645	2,242,745	Balance at 30 June 2017	84,320	28,196,675	28,280,995
Non-current assets				Balance at 50 bane 2017	04,520	20,100,070	20,200,000
Property, plant and equipment	7 _	29,247,110	27,712,085				
Total non-current assets	_	29,247,110	27,712,085		Capital Replacement	Retained	Total
Total assets	_	30,616,755	29,954,830		Reserve \$	Earnings \$	Equity \$
Liabilities				Balance at 1 July 2017	84,320	28,196,675	28,280,995
Current liabilities				Transfer to reserve	41,497	-	41,497
Trade and other payables Provision for employee benefits	8	368,400 194,430	157,048 161,002	Net (Surplus) for the year	-	1,324,923	1,324,923
Grants received in advance Unexpended grants	15	- 369,187	71,225 1,259,737	Balance at 30 June 2018	125,817	29,521,598	29,647,415
Total current liabilities	15	932,017	1,649,012				
. 5.6.1 5.11 (1.6.5 1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1			.,0.0,0.2				
Non-current liabilities		00.400	40.000				
Provision for long service leave Provision for capital expenditure		26,489 10,834	13,989 10,834				
Total non-current liabilities		37,323	24,823				
			<u> </u>				
Total liabilities		969,340	1,673,835				

29,647,415

125,817

29,521,598

29,647,415

28,280,995

28,196,675

28,280,995

84,320

Net assets

**Equity** Reserves

Total equity

Retained surpluses

#### Yaandina Community Services Limited Statement of cash flows For the year ended 30 June 2018

	Note	2018 \$	2017 \$
Cash flows from operating activities Receipts from customers Payments to suppliers and employees Interest received		8,921,122 (7,137,356) 20,640	8,719,622 (8,549,807) 47,225
Net cash from operating activities		1,804,406	217,040
Cash flows from investing activities Payments for property, plant and equipment Net cash used in investing activities		(2,615,339) (2,615,339)	(469,049) (469,049)
Net increase / (decrease) in cash and cash equivalents Cash and cash equivalents at the beginning of the financial year Cash and cash equivalents at the end of the financial year	5	(810,933) 2,158,975 1,348,042	(252,009) 2,410,984 2,158,975

#### Yaandina Community Services Limited Notes to the financial statements 30 June 2018

#### Note 1. Significant accounting policies

The principal accounting policies adopted in the preparation of the financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

#### New, revised or amending Accounting Standards and Interpretations adopted

The company has adopted all of the new, revised or amending Accounting Standards and Interpretations issued by the Australian Accounting Standards Board ('AASB') that are mandatory for the current reporting period.

Any new, revised or amending Accounting Standards or Interpretations that are not yet mandatory have not been early adopted.

#### Basis of preparation

These general purpose financial statements have been prepared in accordance with Australian Accounting Standards – Reduced Disclosure Requirements and Interpretations issued by the Australian Accounting Standards Board ('AASB'), the Australian Charities and Not-for-profits Commission Act 2012 and associated regulations and the *Corporations Act 2001*, as appropriate for not-for-profit oriented entities.

#### Historical cost convention

The financial statements have been prepared under the historical cost convention.

#### Critical accounting estimates

The preparation of the financial statements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the company's accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements, are disclosed in note 2.

#### Revenue recognition

Revenue is recognised when it is probable that the economic benefit will flow to the company and the revenue can be reliably measured. Revenue is measured at the fair value of the consideration received or received or received to receive the consideration received or received to receive the consideration received the received to receive the consideration received to receive the consideration received to receive the consideration received the received to receive the consideration received the received th

#### Donations

Donations are recognised at the time the pledge is made.

#### Grants

Grants are recognised at their fair value where there is a reasonable assurance that the grant will be received and all attached conditions will be complied with.

#### Interest

Interest revenue is recognised as interest accrues using the effective interest method. This is a method of calculating the amortised cost of a financial asset and allocating the interest income over the relevant period using the effective interest rate, which is the rate that exactly discounts estimated future cash receipts through the expected life of the financial asset to the net carrying amount of the financial asset.

#### Other revenue

Other revenue is recognised when it is received or when the right to receive payment is established.

#### ncome tax

As the company is a charitable institution in terms of subsection 50-5 of the *Income Tax Assessment Act 1997*, as amended, it is exempt from paying income tax.

#### Current and non-current classification

Assets and liabilities are presented in the statement of financial position based on current and non-current classification.

An asset is classified as current when: it is either expected to be realised or intended to be sold or consumed in the company's normal operating cycle; it is held primarily for the purpose of trading; it is expected to be realised within 12 months after the reporting period; or the asset is cash or cash equivalent unless restricted from being exchanged or used to settle a liability for at least 12 months after the reporting period. All other assets are classified as non-current.

#### June 2018

#### te 1. Significant accounting policies (continued)

liability is classified as current when: it is either expected to be settled in the company's normal operating cycle; it is h imarily for the purpose of trading; it is due to be settled within 12 months after the reporting period; or there is iconditional right to defer the settlement of the liability for at least 12 months after the reporting period. All other liabilities classified as non-current.

#### ash and cash equivalents

ash and cash equivalents includes cash on hand, deposits held at call with financial institutions, other short-term, hig uid investments with original maturities of three months or less that are readily convertible to known amounts of cash a nich are subject to an insignificant risk of changes in value.

#### ade and other receivables

ther receivables are recognised at amortised cost, less any provision for impairment.

#### operty, plant and equipment

ant and equipment is stated at historical cost less accumulated depreciation and impairment. Historical cost include penditure that is directly attributable to the acquisition of the items.

expreciation is calculated on a straight-line basis to write off the net cost of each item of property, plant and equipm xcluding land) using expected depreciation rates as follows:

 uildings
 2% - 2.5%

 operty improvements
 5% - 10%

 ant and equipment
 15% - 100%

 otor vehicles
 18% - 25%

ne residual values, useful lives and depreciation methods are reviewed, and adjusted if appropriate, at each reporting de

item of property, plant and equipment is derecognised upon disposal or when there is no future economic benefit to mpany. Gains and losses between the carrying amount and the disposal proceeds are taken to profit or loss.

#### pairment of non-financial assets

on-financial assets are reviewed for impairment whenever events or changes in circumstances indicate that the carry nount may not be recoverable. An impairment loss is recognised for the amount by which the asset's carrying amo ceeds its recoverable amount.

ecoverable amount is the higher of an asset's fair value less costs of disposal and value-in-use. The value-in-use is esent value of the estimated future cash flows relating to the asset using a pre-tax discount rate specific to the asset sh-generating unit to which the asset belongs. Assets that do not have independent cash flows are grouped together m a cash-generating unit.

#### ade and other payables

nese amounts represent liabilities for goods and services provided to the company prior to the end of the financial year ε nich are unpaid. Due to their short-term nature they are measured at amortised cost and are not discounted. The amou e unsecured and are usually paid within 30 days of recognition.

#### nployee benefits

#### nort-term employee benefits

abilities for wages and salaries, including non-monetary benefits, annual leave and long service leave expected to ttled wholly within 12 months of the reporting date are measured at the amounts expected to be paid when the liabilit e settled.

#### Yaandina Community Services Limited Notes to the financial statements 30 June 2018

#### Note 1. Significant accounting policies (continued)

#### Other long-term employee benefits

The liability for annual leave and long service leave not expected to be settled within 12 months of the reporting date are measured as the present value of expected future payments to be made in respect of services provided by employees up to the reporting date using the projected unit credit method. Consideration is given to expected future wage and salary levels, experience of employee departures and periods of service. Expected future payments are discounted using market yields at the reporting date on national government bonds with terms to maturity and currency that match, as closely as possible, the estimated future cash outflows.

#### Defined contribution superannuation expense

Contributions to defined contribution superannuation plans are expensed in the period in which they are incurred.

#### Fair value measurement

When an asset or liability, financial or non-financial, is measured at fair value for recognition or disclosure purposes, the fair value is based on the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date; and assumes that the transaction will take place either: in the principal market: or in the absence of a principal market. in the most advantageous market.

Fair value is measured using the assumptions that market participants would use when pricing the asset or liability, assuming they act in their economic best interests. For non-financial assets, the fair value measurement is based on its highest and best use. Valuation techniques that are appropriate in the circumstances and for which sufficient data are available to measure fair value, are used, maximising the use of relevant observable inputs and minimising the use of unobservable inputs.

#### Goods and Services Tax ('GST') and other similar taxes

Revenues, expenses and assets are recognised net of the amount of associated GST, unless the GST incurred is not recoverable from the tax authority. In this case it is recognised as part of the cost of the acquisition of the asset or as part of the expense.

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the tax authority is included in other receivables or other payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to the tax authority, are presented as operating cash flows.

Commitments and contingencies are disclosed net of the amount of GST recoverable from, or payable to, the tax authority.

#### **Comparative Figures**

When required by Accounting Standards, comparative figures have been adjusted to conform to changes in presentation for the current financial period.

#### Note 2. Critical accounting judgements, estimates and assumptions

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the reported amounts in the financial statements. Management continually evaluates its judgements and estimates in relation to assets, liabilities, contingent liabilities, revenue and expenses. Management bases its judgements, estimates and assumptions on historical experience and on other various factors, including expectations of future events, management believes to be reasonable under the circumstances. The resulting accounting judgements and estimates will seldom equal the related actual results. The judgements, estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities (refer to the respective notes) within the next financial year are discussed below.

#### Yaandina Community Services Limited Notes to the financial statements 30 June 2018

#### Note 2. Critical accounting judgements, estimates and assumptions (continued)

#### Estimation of useful lives of assets

The company determines the estimated useful lives and related depreciation and amortisation charges for its property, pla and equipment and finite life intangible assets. The useful lives could change significantly as a result of technical innovation or some other event. The depreciation and amortisation charge will increase where the useful lives are less than previous estimated lives, or technically obsolete or non-strategic assets that have been abandoned or sold will be written off or writte down.

#### Impairment of non-financial assets other than goodwill and other indefinite life intangible assets

The company assesses impairment of non-financial assets other than goodwill and other indefinite life intangible assets each reporting date by evaluating conditions specific to the company and to the particular asset that may lead to impairment from impairment trigger exists, the recoverable amount of the asset is determined. This involves fair value less costs disposal or value-in-use calculations, which incorporate a number of key estimates and assumptions.

#### Employee benefits provision

As discussed in note 1, the liability for employee benefits expected to be settled more than 12 months from the reportir date are recognised and measured at the present value of the estimated future cash flows to be made in respect of a employees at the reporting date. In determining the present value of the liability, estimates of attrition rates and pay increase through promotion and inflation have been taken into account.

#### Note 3. Revenue

	2018 \$	2017 \$
Revenue		
Grants received	8,787,176	6,790,39
Interest received Other revenue	20,640	47,22
Other revenue	2,133,231	2,011,75
Revenue	10,941,047	8,849,37
Note 4. Expenses		
	2018 \$	2017 \$
Surplus / (Deficit) before income tax includes the following specific expenses:		
Other operating expenses		
Accounting fees	73,562	74,64
Bad debts	4,807	4,55
Client consumables	19,925	266,29
Depreciation	1,072,892	1,075,61
Occupancy costs	318,546	345,17:
Program expenses Repairs and maintenance	528,790 307,912	407,39 232,92
Other operating expenses	1,567,610	2,102,34
Other operating expenses	1,007,010	2,102,04
Other operating expenses	3,894,044	4,508,94
Employee benefits expense		
Wages	5,071,825	4,513,90
Superannuation	458,052	415,42
Staff training and welfare	192,203	163,16

Yaandina Community Services Limited Notes to the financial statements 30 June 2018

#### Note 5. Current assets - cash and cash equivalents

	2018 \$	2017 \$
Cash at bank and in hand	1,348,042	2,158,975
Cash balance per statement of cash flows	1,348,042	2,158,975
Note 6. Current assets – trade and other receivables	2018 \$	2017 \$
Trade receivables Other receivables	21,603	82,991 77 <u>9</u>
	21,603	83,770

#### 30 June 2018

Movements in the provision for impairment of trade receivables are set out below.

	2018 \$	2017 \$
At 1 July	-	3,217
Provision for impairment recognised during the year Trade receivables physically written off during the year		(3,217)
At 30 June		
During the year, the following losses were recognised in the profit or loss in relation to impaire	d receivables.  2018	2017 \$
Impairment losses	•	•
<ul> <li>Individually impaired receivables</li> <li>Movement in provision for impairment</li> </ul>	4,807	4,555
	4,807	4,555
As at 30 June 2018, trade receivables of \$6,274 were past due but not impaired. The ageing of as follows:	of these trade rec	eivables is
	2018 \$	
Up to 3 months Greater than 3 months	2,801 3,473	

#### Yaandina Community Services Limited Notes to the financial statements 30 June 2018

#### Note 7. Non-current assets - property, plant and equipment

	2018 \$	2017 \$
Land and buildings – at cost	32,914,246	30,578,161
Less: Accumulated depreciation	(4,344,588)	(3,404,437)
·	28,569,658	27,173,724
Property improvements – at cost	184,333	6,361
Less: Accumulated depreciation	(1,853)	(1,043)
	182,480	5,318
Plant and equipment – at cost Less: Accumulated depreciation	1,003,374 (692,509) 310,865	1,016,610 (703,538) 313,072
Motor vehicles – at cost	548.954	532,010
Less: Accumulated depreciation	(364,847)	(312,039)
·	184,107	219,971
	20.047.440	07.740.005
	29,247,110	27,712,085

#### Reconciliations

6,274

Reconciliations of the written down values at the beginning and end of the current financial year are set out below:

	Land and buildings \$	Property improvements \$	Plant and equipment \$	Motor vehicles \$	Total \$
Balance at 1 July 2017 Additions Disposals Depreciation expense	27,173,724 2,336,085 - (940,151)		313,072 84,338 (7,422) (79,123)	219,971 16,944 - (52,808)	27,712,085 2,615,339 (7,422) (1,072,892)
Balance at 30 June 2018	28,569,658	182,480	310,865	184,107	29,247,110

#### Note 8. Current liabilities - trade and other payables

	2018 \$	2017 \$
Client fees accrued	41,190	47,291
Sundry creditors	(571)	1,922
Other creditors	242,719	39,551
PAYG Payable	74,403	68,389
Superannuation Payable	39,329	-
Tax clearing account	(28,670)	(105)
	368,400	157,048

#### Note 9. Equity - Reserves

	2018 \$	2017 \$
Opening Balance	84,320	84,320
Transfer to Reserve	41,497	-
Capital replacement reserve	125,817	84,320

The capital replacement reserve records funds set aside for the future replacement of the company's plant, property and equipment.

#### Note 10. Key management personnel disclosures

#### Compensation

The aggregate compensation made to Directors and other members of key management personnel of the company is set out below:

	2018 \$	2017 \$
Aggregate compensation	662,140	638,123

#### Note 11. Contingent liabilities

The company had no contingent liabilities at 30 June 2018.

#### Note 12. Commitments

The company had no commitments for expenditure as at 30 June 2018 and 30 June 2017.

#### Note 13. Related party transactions

#### Key management personnel

Disclosures relating to key management personnel are set out in note 10.

#### Transactions with related parties

There were no transactions with related parties during the current and previous financial year.

#### Receivable from and payable to related parties

There were no trade receivables from or trade payables to related parties at the current and previous reporting date.

#### Loans to/from related parties

There were no loans to or from related parties at the current and previous reporting date.

#### Note 14. Events after the reporting period

No matter or circumstance has arisen since 30 June 2018 that has significantly affected, or may significantly affect the company's operations, the results of those operations, or the company's state of affairs in future financial years.

Yaandina Community Services Limited Notes to the financial statements 30 June 2018

#### Note 15. Schedule of unexpended grants

	1 July 2017 Balance	1 July 2017 to 30 June 2018 Released Expended		30 June 2018 Balance
Roebourne Youth Services				
DCP Youth Bushcamp	3,178	-	449	2,729
PM&C OSC	50,000	150,000	200,000	-,,,,
Exploring Together WPC4C	, <u>-</u>	82,648	82,648	-
DCPFS	-	439,539	439,121	418
	53,178	672,187	722,218	3,147
Administration Fund				
Act Belong Commit	_	10,500	8,295	2,205
Lotterywest - HACC/ Admin	_	1,100,000	1,100,000	2,200
PDC Grant	_	300,000	300,000	_
Rio Tinto Christmas	_	3,500	3,500	_
WMAC		500	5,500	500
***************************************		1,414,500	1,411,795	2,705
Childrens Counsellor				
DCP Healing Centre - Operating	76,584	246,420	242,120	80,884
201 Houring Centre - Operating	76,584	246,420	242,120	80,884
Family Support		-,	,	,
Mission ER	334	6,081	6,404	11
Lotteries ER	12,360	0,001	12,360	- ''
DCS Grant	12,300	217,022	214,715	2,307
DOS GIAIR	12,694	223,103	233,479	2,318
MHC 477 MHC (SUC) Mingga Patrol funding-DIA Heart Foundation	47,627 500 48,127	255,316 590,816 367,324 - 1,213,456	255,316 590,816 266,306 500 1,112,938	- 148,645 - 148,645
Turner River Centre	40,127	1,213,430	1,112,936	140,043
TRC Nursery	33,820	175,651	209,471	
	-	2,472,969		-
Dept PM & C		2,472,000	2,472,969	-
WAPHA ALO	42,237	139,360	2,472,969 156,577	- - 25,020
	49,979	139,360		<u> </u>
WAPHA ALO			156,577	<u>-</u>
WAPHA ALO WAPHA AOD Training Grant	49,979	139,360	156,577 49,979	<u>-</u>
WAPHA ALO WAPHA AOD Training Grant	49,979	139,360	156,577 49,979	<u> </u>
WAPHA ALO WAPHA AOD Training Grant  Aged Care Hostel	49,979 126,036 2,360	139,360 - 2,787,980 108,105 125,381	156,577 49,979 2,888,996 110,465 125,381	25,020 - -
WAPHA ALO WAPHA AOD Training Grant  Aged Care Hostel  IEI Jobs Creation	49,979 126,036 2,360	139,360 - 2,787,980 108,105	156,577 49,979 2,888,996	25,020 - 25,020 - 25,020 - -
WAPHA ALO WAPHA AOD Training Grant  Aged Care Hostel  IEI Jobs Creation ACAR Grant	49,979 126,036 2,360	139,360 - 2,787,980 108,105 125,381	156,577 49,979 2,888,996 110,465 125,381	25,020 - -
WAPHA ALO WAPHA AOD Training Grant  Aged Care Hostel  IEI Jobs Creation ACAR Grant	49,979 126,036 2,360	139,360 - 2,787,980 108,105 125,381	156,577 49,979 2,888,996 110,465 125,381	25,020 
WAPHA ALO WAPHA AOD Training Grant  Aged Care Hostel  IEI Jobs Creation ACAR Grant  Home and Community Care	49,979 126,036 2,360 - 2,360	139,360 - 2,787,980 108,105 125,381	156,577 49,979 2,888,996 110,465 125,381	25,020 
WAPHA ALO WAPHA AOD Training Grant  Aged Care Hostel  IEI Jobs Creation ACAR Grant  Home and Community Care  HACC Funding - non recurrent	49,979 126,036 2,360 - 2,360	139,360 2,787,980 108,105 125,381 233,486	156,577 49,979 2,888,996 110,465 125,381 235,846	25,020 - - - 15,138
WAPHA ALO WAPHA AOD Training Grant  Aged Care Hostel  IEI Jobs Creation ACAR Grant  Home and Community Care  HACC Funding - non recurrent HACC Growth Funding	49,979 126,036 2,360 2,360 15,138 750,000	139,360 2,787,980 108,105 125,381 233,486	156,577 49,979 2,888,996 110,465 125,381 235,846	25,020 - - - - - 15,138
WAPHA ALO WAPHA AOD Training Grant  Aged Care Hostel  IEI Jobs Creation ACAR Grant  Home and Community Care  HACC Funding - non recurrent HACC Growth Funding DHS Home Care	49,979 126,036 2,360 2,360 15,138 750,000	139,360 - 2,787,980 108,105 125,381 233,486	156,577 49,979 2,888,996 110,465 125,381 235,846	25,020 - - - - 15,138 - - 27,500
WAPHA ALO WAPHA AOD Training Grant  Aged Care Hostel  IEI Jobs Creation ACAR Grant  Home and Community Care  HACC Funding - non recurrent HACC Growth Funding DHS Home Care CHSP Transition Payment	49,979 126,036 2,360 - 2,360 15,138 750,000 19,885	139,360 - 2,787,980 108,105 125,381 233,486 - - - - - - - - - - - - -	156,577 49,979 2,888,996 110,465 125,381 235,846	25,020 - - - - - - - - - - - - - - - - - -
WAPHA ALO WAPHA AOD Training Grant  Aged Care Hostel  IEI Jobs Creation ACAR Grant  Home and Community Care  HACC Funding - non recurrent HACC Growth Funding DHS Home Care CHSP Transition Payment DOH - HACC	49,979 126,036 2,360 - 2,360 15,138 750,000 19,885 - 146,933	139,360 - 2,787,980 108,105 125,381 233,486 - - - 27,500 708,807	156,577 49,979 2,888,996 110,465 125,381 235,846 750,000 19,885 - 791,910	25,020 - - - - - - - - - - - - - - - - - -
WAPHA ALO WAPHA AOD Training Grant  Aged Care Hostel  IEI Jobs Creation ACAR Grant  Home and Community Care  HACC Funding - non recurrent HACC Growth Funding DHS Home Care CHSP Transition Payment DOH - HACC	49,979 126,036 2,360 - 2,360 15,138 750,000 19,885 - 146,933	139,360 - 2,787,980 108,105 125,381 233,486 - - - 27,500 708,807	156,577 49,979 2,888,996 110,465 125,381 235,846 750,000 19,885 - 791,910	25,020
WAPHA ALO WAPHA ACO Training Grant  Aged Care Hostel  IEI Jobs Creation ACAR Grant  Home and Community Care  HACC Funding - non recurrent HACC Growth Funding DHS Home Care CHSP Transition Payment DOH - HACC  Karratha Youth Services	49,979 126,036 2,360 - 2,360 15,138 750,000 19,885 - 146,933 931,956	139,360 - 2,787,980 108,105 125,381 233,486 - - - 27,500 708,807	156,577 49,979 2,888,996 110,465 125,381 235,846 - 750,000 19,885 - 791,910 1,561,795	25,020 - - - - - 15,138 - - 27,500 63,830

#### Yaandina Community Services Limited Directors Declaration 30 June 2018

In the opinion of the directors:

- the attached financial statements and notes comply with the Corporations Act 2001, the Australian Accounting Standards
   Reduced Disclosure Requirements, the Australian Charities and Not-for-profits Commission Act 2012 and associated regulations, the Corporations Regulations 2001 and other mandatory professional reporting requirements;
- the attached financial statements and notes give a true and fair view of the company's financial position as at 30 June 2018 and of its performance for the financial year ended on that date; and
- there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due
  and payable.

Signed in accordance with a resolution of directors made pursuant to section 295(5)(a) of the Corporations Act 2001.

On behalf of the Directors

Garry Bailey Non-executive chairman

30 August 2018 PERTH

#### **Independent Auditor's Report**

#### To the Members of Yaandina Community Services Limited

#### Report on the Audit of the Financial Report

#### Opinion

We have audited the financial report of Yaandina Community Services Limited ("the Company"), which comprises the statement of financial position as at 30 June 2018, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

#### In our opinion:

- a. the accompanying financial report of the Company is in accordance with the Corporations Act 2001 and the Australian Charities and Not-for-profits Commission Act 2012, including:
  - giving a true and fair view of the Company's financial position as at 30 June 2018 and of its financial performance for the year then ended; and
  - (ii) complying with Australian Accounting Standards and the Corporations Regulations 2001 and Australian Charities and Not-for-profits Commission Regulation 2013.

#### **Basis for Opinion**

We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance about whether the financial report is free from material misstatement. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Company in accordance with the auditor independence requirements of the Corporations Act 2001, the Australian Charities and Not-for-profits Commission Act 2012 and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.



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#### **Independent Auditor's Report**

To the Members of Yaandina Community Services Limited (Continued)



#### **Independent Auditor's Report**

To the Members of Yaandina Community Services Limited (Continued)



#### Other Information

The directors are responsible for the other information. The other information comprises the information included in the Company's annual report for the year ended 30 June 2018, but does not include the financial report and our auditor's report thereon.

Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

#### Responsibilities of the Directors for the Financial Report

The directors of the Company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards, the Corporations Act 2001, the Australian Charities and Not-for-profits Commission Act 2012 and for such internal control as the directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

#### Auditor's Responsibilities for the Audit of the Financial Report

Our responsibility is to express an opinion on the financial report based on our audit. Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Company to express an opinion on the financial report. We are responsible for the direction, supervision and performance of the Company audit. We remain solely responsible for our audit opinion.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

BENTLEYS

Chartered Accountants

CHRIS NICOLOFF CA

Chr Rind

Partner

Dated at Perth this 30th day of August 2018



#### Contact Us

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# Acknowledgements



We would like to thank our funding partners for their continued support through out 2017/18.

- Dept. Prime Minister & Cabinet
- Mental Health Commission
- WA Primary Health Alliance
- Department of Communities Disabilities
- Department of Communities Community Patrols Program
- Department of Communities Child Protection & Family Support
- Department of Communities Community Funding
- Department of Health WA
- Australian Government Department of Health
- Lotterywest
- Pilbara Development Commission
- Regional Development Australia
- Yinhawangka Peoples Charitable Trust

We would like to extend our appreciation to our collaborative partners.

- Mawarnkarra Health Service
- Juluwarlu Aboriginal Corporation
- Department of Corrective Services
- Mission Australia
- Safe House, Roebourne
- Pilbara Population Health
- PCYC Roebourne
- Roebourne District High School
- Karratha Senior High School
- Karratha Primary School
- Wickham Primary School
- Pegs Creek Primary School
- Child & Adolescent Mental Health Service
- Pilbara Community Legal Service
- Act Belong Commit
- Salvation Army Women's Refuge Karratha
- Crossroads West

- Department of the Attorney General
- Pilbara Aboriginal Heart Health Program
- NYFL Aboriginal Corporation
- Ngarluma Aboriginal Corporation
- Bloodwood Tree
- One Tree Community Services
- Refap
- Roebourne Hospital
- EPIS
- WACHS
- IBN
- Wangka Maya
- Wirraka Maya
- North Regional Tafe
- Pilbara Mental Health
- Milliya Rummara
- Palmerston

- Nickol Bay Hospital
- Kimberley Mental Health
- Gumula
- Kulka
- MIB Aboriginal Corporation
- Mutual Trust
- Njamal Peoples Trust
- YACMAC
- YMAC
- Ashburton
- Fresh Start (Perth)
- Hedland Health Campus
- Hedland Aboriginal Legal Service
- Hedland Well Women's Centre
- EPIC

### YAANDINA COMMUNITY SERVICES ANNUAL REPORT FOR 2018

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